

VoIP

Internet telephony refers to communications services voice & facsimile over the Internet, rather than the public switched telephone network (PSTN).



Cisco IP Phones provides:

- IP phones with color liquid crystal display (LCD), Dynamic soft keys for call features and functions
- Support for information services,
- Extensible Markup Language (XML) capabilities to extend IP phone systems
- The capability to customize XML-based services to let users access a variety of information, such as stock quotes, employee directories, and web content

Flexibility

If you move offices to another location and need to keep your phone number – normally this would involve expensive call forwarding charges – with VoIP it doesn't as the calls arrive at the new location without any diversions

Presence

If your business would benefit from having a strong local presence, a business VoIP solution would enable you to set up a directory listing with a number that appears local to that area.

Your Business Anywhere

If you are a business user who is always on the move – one number can be dialed to contact you that will ring on your laptop wherever you happen to be as long as you are connected to the Internet

Disaster Recovery

If you have a site that becomes unusable because of a disaster you can be up and running within minutes at an alternate location if you use VoIP

Scalability

If you have a phone system that is "full" – using VoIP can allow you to have expanded capacity without having to upgrade or install a new phone system

Scope

If you have issues with line plant on your site – you can get extra trunk lines by running them over an existing broadband line.

Go Global

If you have an office abroad and want to make UK rated calls you can install VoIP trunks there and ring to them with a UK number

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