

Mooncomputers provides **FREE** Hosted Voice licences for the first 3 years with each handset.

Choice of 3 fully featured handsets
3 year handset warranty

GreenSky Product List	3 years one off	OR	Set up / Per month	OR	No set up / Per month
GS-5200 Standard Handset	£160.00		£50.00 / £6.00		£0.00 / £9.00
GS-5800 Advanced Handset	£190.00		£60.00 / £7.50		£0.00 / £11.00
GS-6200 Executive Handset	£230.00		£70.00 / £9.00		£0.00 / £12.50
GS-1000 Attendant Console	£130.00		£40.00 / £3.75		£0.00 / £4.00
Licence only For Softphone	£120.00		£30.00 / £5.00		£0.00 / £6.50
Call Recording (per User)			£4.00		£6.00

GS-5200 Standard



Available from Jan'15

GS-5800 Advanced



Available from Dec'14

GS-6200 Executive



Available from Now

Handset Features

Product*	Full HD Voice	POE	PC Port	3 year warranty	Headset port	Back Lit display	DSS Keys	BLF	Message Waiting Lamp
Standard 3 year hosted voice licence included	YES	YES	YES	YES	NO	NO	NO	NO	NO
Advanced 3 year hosted voice licence included	YES	YES	YES	YES	YES	YES	4	2	YES
Executive 3 year hosted voice licence included	YES	YES	YES	YES	YES	YES	8	Up to 5	YES

* PSU's **not** included

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Features	Moon hosted system	
Assign calls to cost centres (using Account Codes)	YES	
Auto Attendant Intro Message	YES	
Auto Attendant / IVR Menu (Press 1 for Sales, 2 for NY Office etc)	YES (unlimited number)	
Call Barring	YES - 09's, International, Blacklist	
Call Directory	YES	
Call Hold	YES	
Call Logging (For example Hotel or Serviced Office environments)	Rated & Real-time so individual end users can be charged	
Call Notify by Email	Not on missed calls	
Call Parking	YES (unlimited)	
Call Queues	Includes estimated time to answer while on queue & Unlimited	
Call Recording	Instant availability. (auto deletes after 59 days, but able to download within that time)	
Call Return	YES	
Call Waiting	YES or use queuing to avoid interruption / stacking call	
Caller ID	YES - Flexible on transfer. Can be the originator or internal number set by each customer	
Fax2Email	YES - Multiple email recipients	
User Smartphone and Desktop 'App'	YES	
Hot Desking	NO - However, most would use their smartphone and possibly a Soft-IP Phone App	
Hunt Groups	YES - Very visible as to all Hunt Groups for each user. Can turn on or off call forwarding on demand. Skills Based, Least Used, Simultaneous and Random.	

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Features	Moon hosted system	
International Telephone Numbers	YES - Nearly 5,000 area codes in over 50 countries, including USA and Europe	
Last Number Redial	YES	
Local Number Dialling	YES - Most systems require 9 for outside line, and most hosted VoIP require STD codes to be used for local dialling. GreenSky allows any combination.	
Music / Message on Hold	YES (Different per user or per Hunt Group & multiple formats & large file sizes)	
Paging	One2One or to a 3rd party device (e.g. ATA)	
Presence (BLF)	YES	
Selective Call Acceptance / Forward / Reject	YES	
Single Number Reach	YES	
Speed-dial	YES	
Multi Way Conferencing / Multi Way Calling	3 way	
TAPI	YES - We provide documentation	
Time of Day Routing	YES	
Programmable speed dial numbers	YES (up to 99,999)	
Call Pick-up	YES - User, Group & Inter-Group	
Voicemail	Unlimited per user, retained for up to 59 days	
Voicemail to Email	YES - Message can be retained on phone	
White & Blacklists	YES	
Call Twinning / Single Number Reach / Follow Me	YES Multiple numbers can be programmed to ring simultaneously, or in sequence or at set times of the day (eg. Mobile after 6pm)	



Benefits:

■ Low start-up costs

GreenSky Hosted Voice is a per user licence without the burden of an expensive PBX.

■ Flexible

Customers who expand beyond their existing PBX abilities but cannot afford to replace it can run GreenSky alongside it.

■ Smooth Migration

GreenSky would allow for the outgoing number presentation of the losing provider's number during porting. This allows for try before you buy and reduces the deployment time frame by not needing to wait for Porting of numbers to complete.

■ Scale on Demand

As your customers' grow so can GreenSky. On-site PBXs have physical limits on the number of users. GreenSky is based on Virtual Servers so can scale to meet demand for any size organisation. Adding extra internet bandwidth is easier and often lower cost than purchasing additional ISDN & PSTN lines.

■ Disaster Recovery

GreenSky's Hosted Voice has multiple active and passive servers, so that if there was a hardware failure other servers will take over within seconds. This is difficult and expensive to achieve with on premises solutions.

■ Security Updates

GreenSky is pro-actively monitored and updated as often as necessary, for you to offer this to your customers would put a high administrative burden on your support teams.

■ Application Updates

GreenSky updates are thoroughly tested and applied at no extra cost to you or your customers leaving you to concentrate on selling.

■ Improved Call Management

By auto screening telephone number calls can be automatically redirected to departments such as Accounts rather than Support when they owe money. Nuisance calls can be blocked or directed to a voicemail message service, and white-lists can be created to allow access to support or the MD etc.

■ FREE Hosted Voice Licence for the first 3 years

When you buy a handset.